



## Logon

Email Address\*

sample@email.com

Password\*

.....

Log On

Create New Account

[Forgot your Password?](#)



**THEN, CLICK CREATE NEW ACCOUNT.**

**IF YOU HAVE ALREADY CREATED YOUR ACCOUNT AND ARE LOGGING IN TO CONTINUE WORKING ON YOUR APPLICATION, ENTER YOUR USERNAME AND PASSWORD, AND CLICK "LOG ON"**

## READ THESE INSTRUCTIONS FIRST

Welcome to the Heart of Arkansas United Way's Online Portal.

**New Users:** Please click on "Create New Account" to complete the registration process and create your logon credentials.

Once you have created an account, you can log in by entering your email address and password. If you forgot your password, please use the "Forgot your Password?" link to the left to reset your password.

**Not Sure?** If you think that you have already registered in the system, do not create a new account. Please contact [recoverygrant@heartaruw.org](mailto:recoverygrant@heartaruw.org) to receive your username.

Bienvenido al portal en línea de Heart of Arkansas United Way.

**Nuevos Usuarios:** Por favor, haga clic en Create New Account (Crear Nueva Cuenta) para completar el proceso de registro y crear su credenciales de acceso.

Una vez que haya creado una cuenta, puede iniciar sesión introduciendo su dirección de correo electrónico y contraseña.

**¿Olvidó su contraseña?** Utilice la opción "Forgot your password" (Olvidó mi contraseña) enlace a la izquierda para restablecer su contraseña.

**¿No estoy seguro?** Si cree que ya se ha registrado en el sistema, no cree una nueva cuenta. Póngase en contacto con

Cancel Account Creation

## Create New Account

If you already have an Account, click the 'Cancel Account Creation' button to go to the Logon page

⚠ Using the browser's back button will delete your registration information.

ℹ This registration process has multiple steps you must complete before you can apply.

Fields with an asterisk (\*) are required.

**COMPLETE ALL  
REQUIRED FIELDS  
(INDICATED WITH \*)  
TO CREATE YOUR  
ACCOUNT**

User Information

Please complete the form below to create your account. Once your account has been created, you can begin your application.  
Por favor complete el siguiente formulario para crear su cuenta. Una vez que haya creado su cuenta, puede comenzar su aplicación.

First Name / Nombre*	Middle Name / Segundo nombre
<input type="text"/>	<input type="text"/>
Last Name / Apellido*	Suffix / Sufijo (Sr, Jr, III, etc.)
<input type="text"/>	<input type="text"/>
Email / Username // Dirección de correo electrónico*	Email / Username Confirmation // Dirección de correo electrónico Confirmación*
<input type="text"/>	<input type="text"/>
Telephone Number / Números de teléfono(s) (###.###.####)*	Additional Telephone Number / Números de teléfono(s) Adicional (###.###.####) This is optional. / Esto es opcional.
<input type="text"/>	<input type="text"/>
Permanent Address / Dirección permanente*	City / Ciudad*
<input type="text"/>	<input type="text"/>
State / Estado (AR)*	Postal Code / Código Postal*
<input type="text"/>	<input type="text"/>

Next >

Password

Cancel Account Creation

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User Information

Password

**Password:** minimum of least six characters, which include upper case, lower case, and special characters. Special characters are !@#\$%^\*()\_

**Contraseña:** mínimo de 6 caracteres, que incluyen mayúsculas, minúsculas y caracteres especiales. Los caracteres especiales son !@#\$%^\*()\_

Password\*

Confirm Password\*

< Previous

Create Account

**CHOOSE YOUR PASSWORD FOLLOWING THE  
PASSWORD RULES IN THE BOX ABOVE. THEN  
CLICK "CREATE ACCOUNT".**



**CLICK "APPLY" TO MOVE TO THE NEXT PAGE.**

## Applicant Dashboard

**Applicant:**

Sample Applicant  
mpalmer022@gmail.com  
501-555-5555  
1234 Sample Street  
Little Rock, AR 72201



[Contact Email History](#)

Active Requests **0**

Historical Requests **2**

**i** You do not have any Active Requests. Click [Apply](#) to begin the application process.



## Apply

Summit Heating Assistance Fund Accepting Submissions from 10/25/2023 to 03/31/2024 [Apply](#)

The Summit Heating Assistance Program is administered by the Heart of Arkansas United Way. The program provides assistance for Summit customers in Arkansas, Oklahoma, and Texarkana, TX.

- Program funds will assist Summit customers to pay past due natural gas bills up to \$200 per year during the heating season: November 1, 2023 -- March 29, 2024 or until funds have been depleted. For more information, you can reach us at [shaf@heartaruw.org](mailto:shaf@heartaruw.org).
- Those interested in applying must show proof they are a Summit customer in Arkansas and Texarkana, Texas. Customers can show proof by providing the 12-digit account number, which is shown on Summit Utilities billing statement, located at the top corner right of the invoice. They must also have a copy of a past-due bill.
- The Summit Heating Assistance fund cannot assist with making payments toward inactive accounts or any account that had been closed over 30 days, or provide payment assistance toward deposits, connect fees, etc. The person applying for heating assistance must be the same as the customer of record on the account.

[Preview](#)

**LEARN MORE ABOUT THE SUMMIT HEATING ASSISTANCE FUND HERE.**

**CLICK "APPLY" TO BEGIN YOUR APPLICATION.**



500 characters left of 500

Address where service is provided\*

City

State

Zip Code

Amount Past Due\*

Number of individuals residing in the home\*

Any Noteworthy Circumstances

1,000 characters left of 1,000

Upload your most recent Summit Utilities bill\*

 [2 MiB allowed]

Abandon Request

Save Application Submit Application

**COMPLETE THE APPLICATION.**

**WHEN YOU HAVE ENTERED ALL REQUIRED INFORMATION, CLICK SUBMIT APPLICATION.**

**YOUR APPLICATION WILL AUTO-SAVE REGULARLY, BUT YOU MAY ALSO CLICK "SAVE APPLICATION" AT ANY POINT TO SAVE YOUR PROGRESS.**